



### BENEFITS OF THE MSC PRIVÉ LOUNGE EXPERIENCE

Guests will be provided with an enhanced embarkation experience at the Nelson Mandela Cruise Terminal in Durban including the following benefits:

- Dedicated baggage drop-off area
- Priority security screening lane
- Dedicated check-in counter
- Expedited Immigration procedures
- Access to the MSC Privé Lounge on the first floor of the terminal including light refreshments and non-alcoholic beverages

### MSC PRIVÉ LOUNGE GENERAL INFORMATION

- Guests can purchase the MSC Privé Lounge experience at a cost of R350 per adult for cruises departing from the Nelson Mandela Cruise Terminal in Durban
- Guests under eighteen travelling with an adult guest that has purchased the experience will not be charged separately
- Group terms and conditions apply with the experience available to Group bookings made through the corporate Groups Department of less than 50 guests aged eighteen years and above
- Guests who have purchased the experience are required to adhere to their assigned embarkation timeslot, both when arriving at the terminal and embarking the ship
- MSC Privé Lounge must be pre-booked up to a minimum of three days prior to the cruise departure date by contacting the MSC Cruises Call Center on +27 11 844 6073. The experience is not for sale at the terminal
- The MSC Privé Lounge applies to embarkation only and does not include any dedicated procedures for disembarkation
- Please note that the number of guests that can be accommodated by the MSC Privé Lounge experience is strictly limited to be able to offer an effective service. Once the maximum number of guests per cruise has been reached, the experience will no longer be available for purchase.
- Guests who have purchased the Privé Lounge experience are required to print, in addition to the first page, the second page of their cruise ticket on which it is indicated that the experience forms part of the "Services Added To Your Cruise." These pages should be presented at the dedicated Privé Lounge luggage drop-off point upon arrival at the terminal

Travel Documentation remains the responsibility of the passenger, including Birth Certificates containing the details of both parents and any other supporting documents required in terms of the Immigrations Act for children under the age of 18. Should you not be in possession of this documentation the Immigrations Officials will not permit you to travel. In the event that the Immigration authorities deny boarding due to incorrect travel documentation, MSC regret that we are unable to offer any refund or to re-schedule the cruise.

For more information contact - Department of Home Affairs Hotline Toll free No : 0800 60 11 90