

FUTURE CRUISE PROGRAM

Terms & Condition

The Future Cruises Program (also hereinafter referred to as “FCP”) is available exclusively to guests while sailing on a MSC Cruise. As we value our relationships with our travel partners, your Future Cruise booking will be attributed to the travel partner associated with your current cruise booking, or to the MSC Cruises Contact Centre if the current booking was made directly through MSC Cruises. The confirmation of the booking and the onboard accommodation is subject to availability at the time of the booking. The Future Cruise Program applies only to bookings 3 nights or longer and requires the payment of an initial deposit to be paid on board according to the applicable Booking Terms and Conditions. Please note that the present FCP terms and conditions apply to new Future Cruise Bookings made on or after March 1st, 2023. Unless otherwise specifically indicated or modified herein, the MSC Booking Terms and Conditions apply in full.

SHIPBOARD CREDIT

The Future Cruise Program offers up to €/\$/£ 200 Shipboard Credit per stateroom. The amount you are eligible for will be determined by the stateroom category for that booking as well as the length of the voyage and ship’s currency, according to destination, and it will be applied to your future cruise you reserve while onboard. Please note that all single occupancy guests paying less than the double of the amount of the cruise fare will be eligible for half of the shipboard credit.

FUTURE CRUISE BOOKING FLEXIBILITY*

For all bookings whose balance have not been paid yet, you will be allowed to move a cruise date within the term of 1 year from the departure date of the cruise package originally chosen, subject to the following conditions:

- if the fare of the new cruise package is higher than the original one, then the price difference shall be paid by the passenger;
- if the fare of the new cruise package is lower than the original one, the new fare shall apply.
- the shipboard credit received as part of your Future Cruise Booking will be adjusted to reflect the stateroom category and length of the new cruise package. If the expected date of departure of the new cruise package falls within 30 days of departure, the shipboard credit received as part of your Future Cruise Booking may not be granted;
- in the event that the booking of the new cruise package requires a higher deposit requirement, guests will be required to pay the difference.
- offers, promotions or discounts applied to the original cruise package may not be applicable.

** Please note that this flexibility program does not apply to “Bella” Experience*

BEST PRICE GUARANTEE*

The Best Price Guarantee benefit is available exclusively for bookings made through the Future Cruise Program and it gives you the advantage of having a better price applicable up to 90 days before your sail date. The “Best Price Guarantee” may be used only once per booking.

In order for a price match option to be applied the following requirements must be met:

- the price must be on publicly advertised fares by MSC Cruises available to the general public to the exclusion of group rates, charters or other Travel Agent promotions not offered by MSC Cruises based on retail pricing only.
- The lower fare must be bookable in the same market where the original booking was made.
- Evidence of the price must be submitted to MSC Cruises and must be available for booking at the time of the request.
- The price may be matched in the form of a upgrade or Shipboard Credit.
- Pricing claims that cannot be independently verified by MSC Cruises shall not be accepted.

** Please note that the Best Price Guarantee benefit does not apply to “Bella” Experience*

DEPOSIT & FURTHER PAYMENTS

The balance of the full deposit must be paid 90 days before your sail date. Payments on your Future Cruise Booking beyond the deposit required on board shall be due in accordance with the MSC Cruises payment schedule applicable in your country of residence and/or the same country of the original booking belong. Visit your Future Cruise Team onboard and/or visit the MSC Cruises website in your country of residence for more details and full terms and conditions.

DOUBLE MSC VOYAGERS CLUB POINTS

All MSC Voyagers Club members who book a cruise on board will double their MSC Voyagers Club points on that cruise. According to the MSC Voyagers Club Terms and Conditions, points will be awarded at the end of the cruise they book on board and will only be earned on "experiences" purchased. The Company reserves the right to apply restrictions on certain promotions. Onboard and pre-cruise charges are excluded.